

Evaluation Worksheet

This is a mock example meant to show the general structure and approach. If you'd like access to the full template or want a version tailored to your needs, please reach out to us at info@finley-cook.com.

EXAMPLE:

Category	Criteria	Weight (1-5)	Vendor Score (1-5)	Weighted Score
Implementation	Clear implementation timeline			0
Implementation	Dedicated project manager			0
Implementation	Data conversion support			0
Implementation	Parallel testing support			0
Training	Role-based training			0
Training	Recorded training materials			0
Training	Ongoing training for new staff			0
Training	Advanced feature training			0
Support	Gaming-aligned support hours			0
Support	Average response time			0
Support	In-house knowledgeable support			0
Support	Clear update communication			0
Compliance	Segregation of duties controls			0
Compliance	Immutable audit trail			0
Compliance	Regulatory reporting capability			0
Integration	Slot system integration			0
Integration	Automation of reconciliations			0
Integration	Customizable reporting			0
Scalability	Handles multi-property growth			0
Scalability	Future product roadmap clarity			0
Cost	5-year total cost transparency			0
Cost	Upgrade and user fee clarity			0
			TOTAL SCORE:	0